



connectivity  
services

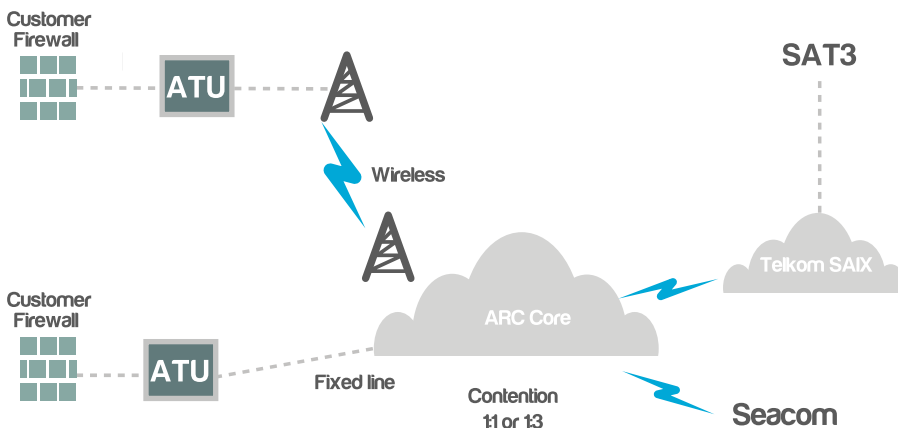
### Premium Data Services

ARC’s premium data services offer an uncapped, dedicated bandwidth solution with maximum reliability and an always on service. A premium data service guarantees a minimum specified speed and is backed by strict service level agreements (SLAs) as well as 24/7 monitoring and support to ensure maximum internet uptime. This service can be offered using either fixed or wireless last mile access technologies to offer a complete end-to-end managed solution.

ARC’s Premium data services come in two options:

1. Dedicated Internet Access (DIA) – uncontended, 1:1 bandwidth (Local and International)
2. Fixed Contention - low contention ratio of 1:3 on Local and International bandwidth

### Typology Diagram



### Features

- Scalable
- Various speeds available
- SLA guaranteed uptime of 99.5%
- 24-hour monitoring and support
- Premium grade business data service
- Uncapped

### Benefits

- Maximum reliability and uptime
- No contention or low fixed contention ratios
- Unrestricted data usage
- Choice of most appropriate last mile access medium
- Contention ratios applicable to both local and international bandwidth
- Burstability potential on 1:3 service



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